

#### ...FOR PEOPLE WHO CARE



**E-Resater Conference** 

Barbastro, June 12th, 2014



# Agenda



- 1. Health Insight Solutions GmbH
- 2. The Role of Technology in Integrated Care
- 3. Enabling the Virtual Network for Integrated Care



### **Health Insight Solutions**



Enabling integrated care with innovative technology solutions is HIS' mission.

References

- 11 FU countries
- Supplier to 5 EU projects



- Institutional clients care for > 1 million patients / frail citizens
- 2014 projects give access to Eastern Europe and Acia-Pacific



- Sales and distribution partners
- Regional service providers
- Select global solution partners































The uptake and mainstreaming of integrated care concepts is paramount to success.



### **3rd Generation of Remote Health Services**



Iterative innovation between healthcare and technology is delivering a 3rd generation of remote health services with great value potential.

### Telehealth

- Data capture
- Alerts
- Communications
- Feedback
- Reporting
- Response

### Health Insight

- Information capture
- Systems integration
- Care flow
- Analytics
- Decision support
- Scoring / Indexing
- Prevention

## Telemonitoring

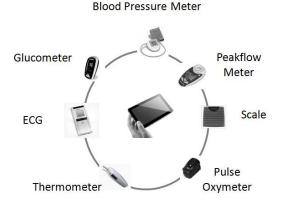
- Measurement
- Transmission
- Storage
- Display



### **HIS Solutions – Functional Overview**



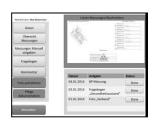
### **Vital Monitoring**



### **Caregiver Portal**



#### **Patient Forum**



# **Environmental Domotics**



### **Care Service Apps**

















### **HIS Portal – Operations Process Support**



#### **CARE PROCESS SUPPORT**

- Measurement & Data Collection
- Alarm Triggering
- Message Generation
- Report Generation

#### **ADMINISTRATION TOOLS**

- Patient & User Administration
- User Roles
- Rights Administration
- Organization Structure
- Alarm Management
- Report Management

#### **MAINTENANCE & SUPPORT TOOLS**

- Configuration of Devices
- Software Uploads
- Allocation of Devices
- Device Status Management
- Technical Alarms
- Application Management



### **HIS Solution Differentiators**



HIS solutions "take the hurdle" on criteria essential to broad deployment.

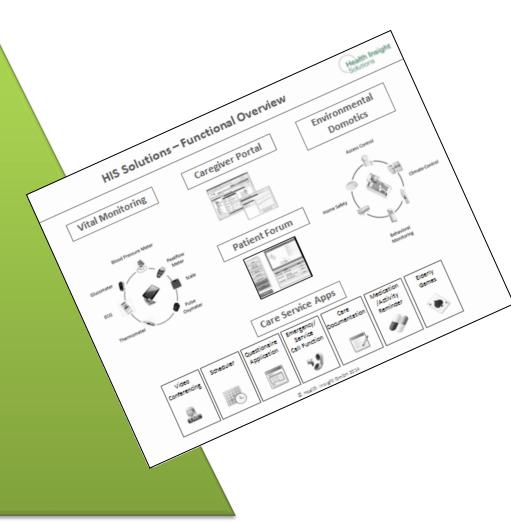
Massively scalable
Very low total cost of ownership

Integrated telehealth & telecare Self-care and care-giver solutions

Horizontal solution accros pathologies Bridges organizational gaps

Software based solution

No proprietary hardware





### **Integrated Care**



- 1. New strategies for supporting citizens' health
- 2. Reshaping traditional organizational structures
- 3. Creating new careflows and processes
- 4. Enabling healthcare transformation using innovative technology

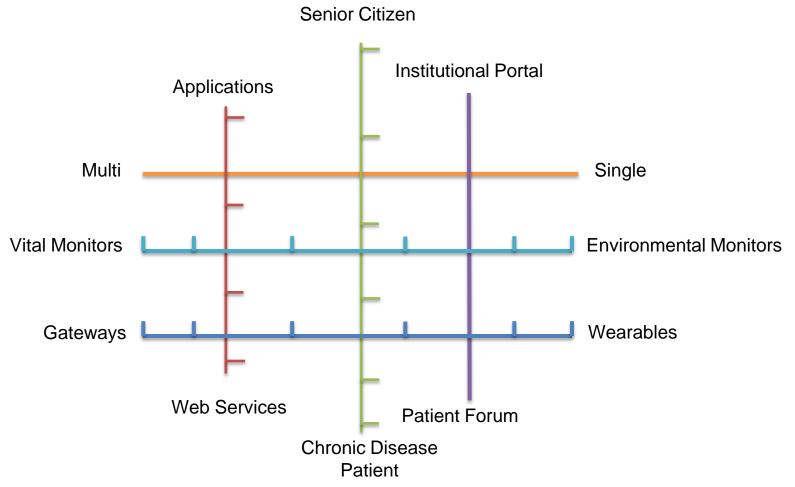




# **Enabling Integrated Care**



Technology must offer choice and flexibility supporting an evolving mix of use cases and diverse user needs.





# Integration of all actors



- Virtual network
- Role based
- Ease of use
- Security

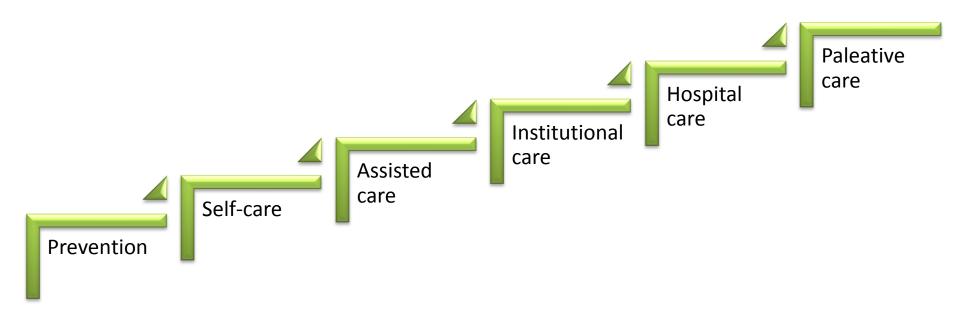




# Integrated solutions for care stages



- Ability to accompany citizen's care life cycle
- Integrated solutions for different care delivery models





### Integrated telehealth and telecare



- Modular choice of functions
- Evolving based on citizen's needs

- Vital measurements
- Questionnaires / scoring
- Medication & appointment reminders
- Video-consultation
- **>** ...

- > Environmental monitoring
- Behavioral monitoring
- > Activity check
- Assistance / emergency call with GPS localization
- > ...



# **Integrated freedom of choice**







- Hardware agnostic
- Interoperability of hardware and systems
- Supporting BYOD and plug-and-play



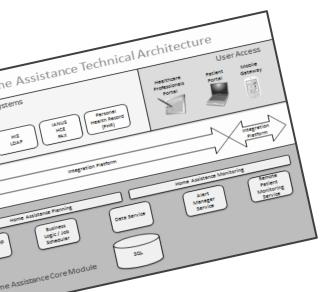


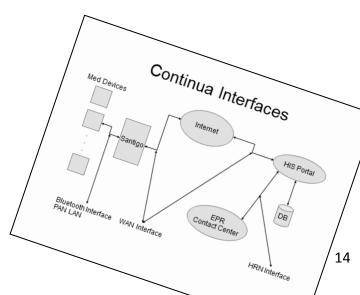


# **Integrated systems**



- There will be no monolithic system architecture
- Different roles and functions require different systems
- Many legacy stystems cannot be replaced or extended to support new services
- Standard based interfaces to electronic patient records, care systems and contact center systems are essential.







### Integrated solution management



 Telehealth and telecare require new, over-the-air enabled processes for them to be user friendly, cost efficient and scalable

- Deployment tools
- Maintenance
- Configuration





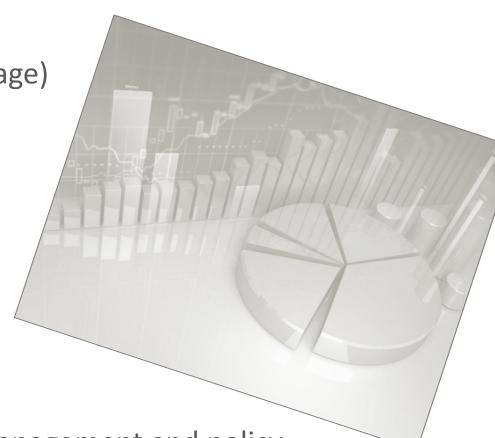
# Integrated data for health insight



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- Hard data points (measurements)
- Soft data points (questionnaires)
- Indirect data points (usage)
- Holistic view of patient
- Patient health index
- Care index

Aggregate insight for management and policy





# **Health Insight's Solution**



- ✓ Integrates the virtual network of carers
- ✓ Provides solutions for different care stages
- ✓ Integrates Telehealth and Telecare
- ✓ Offers a modular choice of functions
- ✓ Is not dependent on proprietary hardware
- ✓ Supports standards based systems integration
- ✓ Provides over-the-air solution management
- ✓ Delivers an extended data model for care insight

### **Contact**



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